

# Reviews

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## Traveler rating

- Excellent 164
- Very Good 165
- Average 57
- Poor 65
- Terrible 50

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**ghigham2023** wrote a review Mar 2023  
1 contribution

### Chenay Bay Resort = Great spot

Free standing bungalows are quiet and located near the beach. This is a much better experience than a condo. Great views, friendly staff. New ownership are good people and plan further improvements. Good location east of Christiansted.  
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Review collected in partnership with RCI

**Date of stay:** March 2023

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**Richard S** wrote a review Mar 2023  
Milwaukee, Wisconsin 84 contributions 28 helpful votes

### Name Change, New Ownership

This property is now known as "Bungalows on the Bay". Restaurant just reopened following long hiatus due to fire followed by 2017 hurricane season. The food and service are still a "work in progress", but encouraging. Lovey bar and dining area overlooking the beach. We did not see any of the guest accommodations, but there was obviously a lot of renovation done/in-progress.  
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**Date of stay:** March 2023

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**Thomas G** wrote a review Feb 2023  
1 contribution

### What you will get.

Odd booking. Started in one cottage moved to much better unit. Units need serious deep cleaning. Kitchen, 1 bowl lol. New refrigerator freezes food. Pool clean, infinity and hot tub gone. No notice of events on premise. No continental nor any breakfast. Staff friendly and helpful but struggling without a system and management. Great location, beach is beautiful.  
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**Date of stay:** February 2023

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**Isabel C** wrote a review Jan 2023  
1 contribution 1 helpful vote

### Bungalows on the bay

Great place to stay with friendly staff, delicious food, awesome drinks. Beach and pool were breathtaking. Kayaking and paddle boarding were the icing on the cake. Definitely would love to return here!  
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**Date of stay:** January 2023

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**Todd H** wrote a review Mar 2022  
Morgantown, West Virginia 233 contributions 148 helpful votes

### Living up to its potential

I've stayed at Cheney Bay 7 times since 2016, and it is finally beginning to live up to its potential. I stayed in March 2022, with our last stay in June 2021. It has long needed a lot of work, and it finally getting the attention that it needs. While there is still much to do, this property manger John McCoy is making dramatic improvements. Many of the cabins have been renovated, lounge chairs have been added at the pool and the beach, The pool is open. The grounds are better landscaped. The restaurant is also functional, providing free breakfast for guests and lunch, but no dinner. They brought in a food truck to serve as the restaurant until it's fully online. Food at both breakfast and lunch were very good. The location is great, with a beautiful bay and great snorkeling....

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**Date of stay:** March 2022

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**John G** wrote a review Jan 2022

Fort Wayne, Indiana1 contribution2 helpful votes

### Sun, fun, and relax!

My wife and I just did a seven day stay. These cottages, while they need a little work, are to die for. The management/owners have been in charge just 7 months and are working hard to improve it. Breakfast and lunch were simply amazing, along with an accommodating beach front bar. The pool was up and running before we left. The New Year's Eve celebration was top notch! Our goal was a vacation of sun, sand, swimming and just being us! They provided all of that.

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**Date of stay:** January 2022

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**Babyjesus0904** wrote a review Dec 2021

Sandusky, Ohio2 contributions5 helpful votes

### Meh...

No lounge chairs or tables at the pool. Junk all around the property. There is not a bar or a restaurant here. They put out a " breakfast buffet" in the mornings which was eggs to order on a grill and a couple other things. Makeshift bar set up on a folding table. People are super nice but this place needs a lot of work to say the least. Pictures are very deceiving on the website. Rooms were run down but the view was awesome. Very low pressure in the shower and it drained slowly over a couple hours. Bed was comfy. Tiny coffee pot was dirty and the fridge was rusty on the outside. Stray cats make your porch theirs so don't leave your door open because they will come in. This place has so much potential but it would take a fortune to get it up to par.

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**Date of stay:** December 2021

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**Kevin M** wrote a review Dec 2021

5 contributions3 helpful votes

### Questionable Business Practices

The property is decent enough and the view is stunning. However, the manager, John McCoy is a prolific animal abuser. He currently has dogs who have been tied up in a junkyard for more than a week without food. I certainly can't recommend doing business with them.

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**Date of stay:** December 2021

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**Leslie S** wrote a review Oct 2021

2 contributions4 helpful votes

### DO NOT STAY HERE

We had to leave early because of bed bugs. The bites were so bad it ruined our entire vacation. The hotel manager tried to blame it on bugs on the beach but if the bites were not there when we went to sleep but were there when we woke up, it can only be one thing. Also, the rooms are run down and the dishes in the cupboard were very dirty. The staff working there were all very nice so I feel bad leaving this review.

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**Date of stay:** October 2021

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3 Helpful votes

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**Todd H** wrote a review Jul 2021

Morgantown, West Virginia **233** contributions **148** helpful votes

### Chenay Bay is Making a comeback

Chenay Bay is making a comeback! This place is ideal as a "base of operations" for travelers who like to explore, but is less well suited for those who prefer an 'all inclusive' type of stay. There are repairs and updates going on everywhere, from large to small. The pool is operational, and the restaurant should be again soon. The property recently changed hands, and now has an energetic and capable General Manager with the financial backing to make it all happen. Since it's been a few years of deferred maintenance, there is much to be done, so it will take some time and require patience on the part of guests. It's not all up and running yet, but getting there. If they can keep up the pace of repairs and renovations, the property should be in good condition by peak season....

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**Date of stay:** June 2021

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**SonjaV1** wrote a review Jul 2021

Lake Placid, New York **504** contributions **212** helpful votes

### NOT a world class resort

Forget diamond in the rough, this is still a lump of coal. But it has sooooo much potential if anyone cared. The porch is 2x4 and has one chair. The kitchenette has a small microwave and mini fridge. Table setting for ONE. No table. The restaurant and bar are closed. You are entitled to one bag of half melted ice. When I went to grab one of those brochures about the island the woman looked at me like I was stealing a painting. I arrived to a stains toilet with feces remains in it. Ewe. Just clean. Maintain. And built upon the great piece of property to have. Please. This place has so much potential.

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**Date of stay:** July 2021

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5 Helpful votes

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**aqua2tan** wrote a review Jul 2021

9 contributions **5** helpful votes

### timeshare exchange beware

walked this entire property but would not stay. no way to know what it may have been like pre-Irma, pre-Maria, pre-pandemic. today it is blighted. pool is unswimmable. restaurant said to have burned down. dock/pier is 3/4 collapsed. please be sure to check current reviews.

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**Date of stay:** July 2021

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**Albert S** wrote a review Jun 2021

2 contributions **2** helpful votes

### Don't Look Away From Chenay

Reading most of the reviews for this resort is really what's misleading. All considered, Chenay Bay was very accommodating and a great place for all in my party. For those interested in only staying at a resort and doing nothing else, they may be somewhat disappointed in the lack of activities compared to some of the higher priced facilities. However, considering the resort is still rebuilding after 2 hurricanes and a devastating fire, I believe no one should realistically expect anything better. My unit had a wonderfully kept pool right off the front porch and a private sandy white beach just beyond the pool. We came to St. Croix to enjoy the entire island, The owner and staff at Chenay Bay were amazingly nice, welcoming people. I'd stay here every year if a cottage was...

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**Date of stay:** June 2021

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**Sonny Ignacio** wrote a review Jun 2021

1 contribution **2** helpful votes

### Good accomodation needs work but can bear

The lady upfront has given us a good room for my family and very good pleasing people the resort needs work but overall this resort is very quiet and nice beach they have given us two rooms adjacent to each room the beach was very clean and snorkeling is real good there are star fish in the area the other reviews the people that did the review just wanted a red carpet service like the states face it people this aint the Marriot or Wyndham.

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**Date of stay:** May 2021

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**Dio9mm** wrote a review May 2021  
Colorado Springs, Colorado **97** contributions **103** helpful votes

### Deeply misleading

This resort looks nothing like this in person. It's the equivalent of a 400 pound, 62 year old woman posing as a hot 18 year old. I have never stayed anywhere where the facilities are so poorly maintained as to put into question your own safety. Save your money and patience and go elsewhere.

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**Date of stay:** May 2021

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**Kimberly W** wrote a review Mar 2021  
2 contributions **7** helpful votes

### Heads Up - False info on website

We booked this via timeshare - which indicated the exact same information as is listed on the "official" website for Cheney Bay Resort. However, upon arrival we learned the website has not been updated for years. Although the location is quiet and the beach is fine - the resort does not have a working pool. The restaurant burnt down a few years ago (so I was told). The resort does not have kayaks, paddleboards, or even beach chairs. And the rooms are quite dated. So, be aware that the pictures and statements on the website are inaccurate. This place has so much potential - it would be great to see it under ownership that leads it to reaching that potential.

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**Date of stay:** March 2021

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**ShalynneBarr** wrote a review Jan 2021  
Novi **1** contribution **2** helpful votes

### This facility is run down and needs a full overhaul.

The cottage we stayed in had roaches and ants. The bedding was not washed. The tiles in the bathroom was full of scum and the faucets were not connected properly. The plunger and the toilet bowl brush were stored in plastic bags. The towels were old with stains on them. The jetted tub had rust around the port holes. There was mold on the beams in the ceiling in the front room. The air was damp and the pages in our book dampened. The furniture was old and worn and needed steam cleaning or replacement. The pool was under construction but there was nothing preventing someone from falling into the empty hole which is a huge safety hazard. The pots and pans were old and had food stains on them and the cutting board had old food in the grooves. The dishwashing liquid was watered down...

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**Date of stay:** December 2020

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**4Cindee2** wrote a review Dec 2020  
10 contributions **8** helpful votes

### Cheney Bay, Don't Stay!

I've been a timeshare owner since 1991 and this is the worst resort that I have ever stayed at. The resort has potential, it just need more time and money spent to bring it up to a level where people feel comfortable staying there. A cockroach was laying in the middle of the floor, dirty dishes in the oven, broken blinds, inoperable lights...one person was running the entire resort which is crazy! She tried her best to keep up but it is too much for her.

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**Date of stay:** November 2020

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**Journey801122** wrote a review Jun 2020  
2 contributions **8** helpful votes

### Nightmare horror resort.

Electrical hazards, tripping hazards, pictures of resort must have been taken years prior. Locals overrun the pool, the facilities beach and use the chairs and grills, etc. We were the only "vacationers" there at the time. 3 cottages used by maintenance (who did nothing), and housekeeping and their families. Pool disgusting, dock broken apart, kayaks thrown into trees, mongoose and stray cats and dogs on

property. Parking lot looked like a car junkyard. No staff on site, finally saw a "maintenance man" on our last day and he repaired a rotten wood step up to unit. I have taken dozens of pictures to post. A true nightmare. Gave us a bad taste of the whole island of St. Croix. No internet or television worked. Workers for starting up refinery housed here.

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**Date of stay:** June 2020

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**Getaway306629** wrote a review Dec 2019

Christiansted, St. Croix **1** contribution **1** helpful vote

### **Nice Cottage Helpful and friendly staff.**

Nice good size cottage with comfortable bed and suitable furnishings although a bit outdated. Limited kitchen supplies and plumbing in need of repair. Did not spend much time at resort nor it's beach or pool. We thoroughly enjoyed driving and exploring the beautiful island of St. Croix as well as cooking breakfast most mornings with a few leftover dinners in our cozy cottage.

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**Date of stay:** November 2019

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**Blueberry** wrote a review Oct 2019

Hellertown, Pennsylvania **10** contributions **11** helpful votes

### **Great location, clean and such potential.**

St Croix is a wonderful island and not crowded...which I love! The resort needs some TLC, but it's clean, safe and the location is perfect. Small things like broken handles need to be fixed. There is such potential with the place, but I think they're still recovering from hurricane damage. The location and beach is wonderful. I'd go back. The resort is similar to others on the island, except for those overpriced ones. If you're looking for a high-end resort, this is not your place. If you're looking for a chill place with a great beach and friendly locals, then you should go here.

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**Date of stay:** August 2019

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**BS1260** wrote a review Oct 2019

**1** contribution **2** helpful votes

### **Huge disappointment!!!**

I would rate this as the worst accommodations we have stayed at in the 10 years that we have been members of RCI. It started as soon as we pulled onto the property. The grounds are not well kept at all. They are overgrown with weeds and bushes. I understand that the restaurant and bar on site were destroyed, some say by fire and some say by the hurricane, but either case, it has been at least 2 years and the reminiscence of both are still standing. The pool is a total disaster. The water is filthy, the pool deck is severely damaged with busted tiles and decking. We notice all of this before we got to our cottage. On a scale of 1 to 10 I would rate the the cottage a 5. There is a lot of rotting wood on the exterior of the unit. The kitchen, though equipped with...

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**Date of stay:** September 2019

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**David T** wrote a review Jul 2019

Winchester, Tennessee **10** contributions **25** helpful votes

### **Another great stay**

Fifth year here and another great memory. Love the location and staff. Only place for me to stay on this island. Close to my favorite hangouts and beaches. For those wondering why the restrautn hasn't reopened. Word is the resort is fixing to be bought by another company. Current owners are waiting to see if it happens before they continue.

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**Date of stay:** July 2019

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**Yemnectar** wrote a review Jul 2019  
4 contributions

### Best Birthday Homecoming!!!!

I first want to thanks the staff at Chenay Bay Beach Resort for making my sister and I so comfortable! We will most definitely be back! The room we got over-looked the bay with patio furniture to sit and enjoy the sunrise or sunset! You have a full sized queen bed, a couch, small table and two chairs. There's a kitchenette if you want to cook and a microwave. They even provided dishes. It's really your own studio-styled cottage. The space is perfect for two people, honeymoon/ vacation/ girls' trip. I especially loved the cleanliness of our room. We went to the beach every morning and by the time we returned from errands our room was swept, moped and fresh. The landscape is gorgeous and well kept! I know this little gem will be super packed once the restaurant/ bar is back up and...

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**Date of stay:** June 2019

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**Coastal40008098912** wrote a review Jun 2019  
Poughkeepsie, New York1 contribution1 helpful vote

### its a quaint old resort

The resort needs a lot of work on the grounds and cottages. The cottages are very cute and mostly satisfactory. The pool needs a lot of work, but they did keep it clean and it was useable. They grounds need lots of care . The beach was never cleaned by raking, as there was a lot of dried sea-weed all over.. The resort just needs some help. The location was perfect and it helps is you have car as the closest store and restaurants are a couple of miles away.

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Review collected in partnership with RCI

**Date of stay:** June 2019

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**TrindaWheeler** wrote a review Jun 2019  
Olathe, Kansas7 contributions22 helpful votes

### False advertising

It is important to know that while the address may say Christiansted, it is a 15 minute drive to the town. There is no restaurant, no bar, no activities of any kind. You cannot walk to any restaurants or shops. The only restaurant that could be considered walking distance is down a narrow road with no shoulder, it would be very dangerous to walk on it. If you are staying here, you really, really need to rent a car. Cabs are very expensive, you can't always get one, and the drivers are rude. Be sure to stop at a grocery to get breakfast and snack stuff and even dinner things if you want to eat in. The rooms are nearly all free-standing cabins with kitchenettes (no ovens) (a few are like duplexes). They are dated, and damaged, most of our outlets were missing covers, which would...

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**Date of stay:** June 2019

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**Tracy A** wrote a review Jun 2019  
3 contributions

### A Quant Get Away

Had a fantastic experience with the staff and accommodations of Chenay Bay. My wife and daughters can't stop talking about how much fun they had relaxing at this quiet resort. We highly recommend this experience for visitors to St. Croix. Slow easy pace with plenty of privacy.

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**Date of stay:** May 2019

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**JANET H** wrote a review Jun 2019  
19 contributions5 helpful votes

### Beware the Cancellation charges!

I booked this hotel for 6 nights in Feb 2019. I realized within 15 minutes of booking that I had made an error in my booking. Got right back to Expedia and tried to fix the error. Expedia charged me the \$260.41 cancellation required by the hotel. Expedia did contact the hotel to request that it be waived since only 15 minutes had passed since the booking but the hotel refused to allow it and kept my money.

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**Date of stay:** February 2019

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Jim L wrote a review Jun 2019

Soddy Daisy, Tennessee44 contributions5 helpful votes

### Doing a downhill slide

Recently stayed at Chenay Bay Resort for a week long vacation. It was just the wife and me, and this was our third stay at the resort. Sadly, I think it will be the last. Too many other nicer options out there. The staff was very nice, as always, but everything was just a bit "off". The place hasn't been up-dated in years. There's theoretically a restaurant/bar on-site, but it was closed our first stay (2016), open for a wedding during our second stay (2017) and closed again now in 2019. Not only closed but snow fenced off to prevent even a walk-through to the beach, to the extent that previous access point between pool and beach is now blocked by a permanent deck railing. So now to access the beach from the pool one has to circumnavigate the defunct eatery. It's just...

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**Date of stay:** May 2019

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Cali K wrote a review May 2019

5 contributions7 helpful votes

### Very unique "private island" experience

This was a very unique hotel to stay in. We knew that it was going to be slightly different because of the hurricane damage, and we heard prior that there was no restaurant there. We came prepared with food we had purchased from the market to cook in our room. They have a kitchenette in the room that has a 2 burner stove, refrigerator, and microwave. The one thing they didn't have was an oven, which we were unaware of. We came during off season, so there weren't many people staying at the resort at the time. This ended up being really nice because that allowed my boyfriend and I to feel like we had the place to ourselves. We would sit out on the beach with no one around for hours. The beach they have is absolutely beautiful with some pretty reefs not too far off shore. The staff...

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**Date of stay:** May 2019

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Iorriekoala wrote a review Apr 2019

Urbandale, Iowa12 contributions

### Not what we expected for the price

We stayed in cottage #4, and it was obvious that it has not been remodeled like some. The armoire was missing pulls on the drawers & some didn't work, our TV remote would not change the channels, the bed was hard as a rock, light switches in the bathroom were scary (you could see wires), we didn't have hot water in the bathroom the 1st few days and they don't automatically replenish your coffee. Here's what they did right; while we didn't have an ocean view like we booked, we had a peek-a-boo view that was gorgeous, the staff was over-all very friendly and accommodating, they did fix our hot water problem after we complained. Would we stay again? Not for this price.

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**Date of stay:** April 2019

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Blaise B wrote a review Apr 2019

Caribbean3 contributions

### Chenay bay

We had a wonderful stay at Chenay bay. From previous reviews I was expecting the worst. Staff was there to greet us late night. Our room was clean and spacious. The kitchen was well stocked and we were able to eat in our room. The beach was beautiful. My husband left his jacket and we returned two days later and they had it waiting for us. We were there for the beach and to wind down and that is exactly what we received! 😊👍

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**Date of stay:** March 2019

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1214go wrote a review Mar 2019

Myrtle Beach, South Carolina3 contributions3 helpful votes

### Buyer beware! This is not a resort !

This is not a resort. Their web site says " Savor the flavors of the Caribbean, enjoy tropical drinks at Mahi's beachfront restaurant, and bar". Those buildings exist but are never open, since they claim to be under repair! We were there for over a week and never saw any one working on the shacks they call their restaurant. When we questioned the hotel staff as to why they weren't letting guests know about the closures we were told if they did "no one would come". The facility is old and outdated, only a couple of lounge chairs around pool, pool was always dirty while we were there, the cottage we had was small, and bed was awful. I cannot recommend Chenay Bay if your looking for a resort !

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**Date of stay:** February 2019

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**DiegoSSan** wrote a review Mar 2019

7 contributions1 helpful vote

### Abhorrent

This place is terrible. It should get zero rating. There's nothing "resort-like" about this place. They have bug problems. There was tons of grey mold and black mold all inside the A/C unit. There was black mold in the shower. The room they tried to put me in had a hole punched in the wall. The door dividing my room from the adjacent room had a half inch gap between the top of the door and the door frame which allowed me to look into the other room and vice versa. I refused to check in and they refused to refund my payment. Look elsewhere. Instead I went down the street to The Buccaneer. What a difference.

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**Date of stay:** March 2019

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**Stacy S** wrote a review Mar 2019

Blue Ash, Ohio68 contributions12 helpful votes

### Beautiful bay and location!

We loved our stay at Cheney Bay Beach resort! The Cheney Bay is a few steps away and is a great beach for walking and relaxing! Very private area on the bay. Loved the cottages and front porches to sit on! I would recommend getting some groceries at Seaside Market nearby so you can have light breakfasts/lunch and save some money on restaurant food! Cheney Bay Beach resort will be amazing once they get a restaurant, bar, and music going! They are still renovating from Hurricane Maria. Great location on the island, very easy to get to Christiansted. We ventured to East coast, West Coast Frederiksted, and North shore, Cane's Bay with no problem! Many things to see and do!!

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**Date of stay:** March 2019

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**Don12Ton** wrote a review Mar 2019

Milaca, Minnesota14 contributions7 helpful votes

### Great Beach... beautiful views..

Cheney Bay beach resort is very Peaceful. Beautiful views. Snorkeling was great. Nice clean comfortable cabins Employees were friendly. Not far from town. Also is a casino near by. We hope to go back in 2020.

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**Date of stay:** August 2018

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**Jeffrey H** wrote a review Feb 2019

St. George, Utah49 contributions25 helpful votes

### Nice Location But Much Maintenance Deferred

The Cheney Beach Resort is located on the western side of the island, just 15 minutes north of Christiansted. The units are located on the hillside, a short walk above the beach. The beach is protected by the bay, so it is easy for swimming. Other beaches are a short drive, but the best beach on the island is Sandy Point, at the southern tip (about a 40 minute drive), which is stunning, but only open limited days. The resort has not been maintained very well. There appears to have been some damage from a previous hurricane (the restaurant is roped off for rebuilding). The units are showing their age. We stayed in unit 36 and reported termite damage and a leaking roof (unfortunately, right over the bed). The office manager took down the information, however, another...

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**Date of stay:** February 2019

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**TiredtravelerWausau** wrote a review Feb 2019

WAUSAU6 contributions1 helpful vote

### February 2019

This resort has a beautiful walking beach for those who love finding sea treasures and shells. The swimming beach is calmer and has shallow waters that affords an endless snorkeling area. We have seen sting rays, star fish, sea turtles and a large variety of must see water creatures. Perfect resort for those runners/walkers who want a workout with a view during their vacation. The resorts staff are friendly and so helpful for our entire visit. They helped us in obtaining a ride to the grocery store after we arrived. No rental vehicles were available for our week on the island and with no restaurant/bar, we needed to stock our cottage with food for the week. The bar and restaurant were under construction and closed. No snacks or breakfast. We have stayed here before and...



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**Date of stay:** February 2019

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**Tina P** wrote a review Feb 2019

Christiansted, St. Croix **27** contributions **5** helpful votes

### Not room 45

The staff is friendly and pleasant to talk to. This whole rm needs an update/make over. This has got to be the worst place I've ever stayed in. The refrigerator has rust all over it. The stove absolutely gross, I did hang my clothes in the closet at all. There are small bugs everywhere. That's because the windows and doors dont seal. EVERYTHING IS WRONG WITH RM 45 EVERYTHING.

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**Peter R** wrote a review Feb 2019

Boston, Massachusetts **2216** contributions **914** helpful votes

### Our unit was not very well maintained

The location is very nice, on the water with a small private beach. There are 50 units that are all separate cottages that are time shares. Our unit, 31, was one room with two beds and a minuscule kitchen area. There was a television and AC. There were no tables or chairs (there was a plastic end table and two plastic chairs on the porch) which made it difficult to actually use the poorly supplied kitchen. Both beds were rock hard and very uncomfortable. I sat on the edge of one bed and part of the supporting structure broke. We asked the front desk to repair this and when we returns there were three sharp screws, several sharp shards of wood and other debris on the floor where the repair had been done. The bed was unmade (it had never been slept in), the dust ruffle...

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**Date of stay:** February 2019

**Pamo26\_12** wrote a review Feb 2019

Orcas Island, Washington **4** contributions

### great location

I recently stayed at Cheney Bay for two weeks. The location is ideal. This property is clearly still recovering from Hurricane Maria & needs more attention to detail, however the staff & particularly management went out of their way to make sure my stay was all i had hoped it would be. I could see recovery projects happening daily & look forward to a return visit.

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**Rob C** wrote a review Feb 2019

1 contribution **1** helpful vote

### Where are you staying?

I have read these poor reviews touting the disappointment some people had while visiting Cheney Bay. I would even venture to guess they are written by the same party due their proximity to each other. (that and usually owners of timeshares arent' allowed to review a property they "own") We were down for New Year's, our eleventh trip down, and had a wonderful time. Our cottage was freshly painted, great wifi, full kitchen with two 42" TV's one in the living room and one in the bedroom. We even had new AC units. True the restaurant wasn't open, but we stopped at Plaza on our way from the airport and picked up groceries, so we were set. The folks at the front desk were extremely helpful. We had to check in at around 7, called the number and were all set. My wife and I love...

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**Priscilla57326** wrote a review Feb 2019

Littleton, New Hampshire **44** contributions **10** helpful votes

### Sunny Cheney Bay

Chenay Bay Resort is a perfect getaway. The cottages are all painted in sunny, bright colors that made us smile from the moment we arrived. Our studio unit was well equipped and comfortable. The pool was inviting and the beach was fun, with snorkeling equipment , kayaks and paddle boards for rent. Everyone was friendly and helpful. There is so much to see on St. Croix, we were glad we had a rental car.

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1 Helpful vote

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**John Collins** wrote a review Feb 2019  
54 contributions

### January 2019, 21st - 27th

To start, please do not just take my word. read the other "January 2019" reviews left about this facility. As well as look at the photos I have uploaded. Photos which, sadly, show how things were the entire time of our stay. My wife and I booked this trip in the fall of 2018 knowing full well about the hurricane a year prior. Supposedly they were up and running no issues. Not so much. Apparently, permits were not properly done, and the rebuilding of the bar & restaurant came to a halt sometime in December, and are no long open. No notification was given to those of us with prior bookings. Very interesting since these are amenities touted on their website. Moreover, it is the common belief, by all those I spoke with, that the current management is coasting, and doing the bare...

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**r c** wrote a review Jan 2019  
Melvin Village, New Hampshire29 contributions19 helpful votes

### Still In recovery mode

We visited for a week prior to a week in St. John, we arrived at 8 pm. I was surprised to see the office closed at 4pm. When check in time was at 4 or after. A permanent note on the door stating call ahead for late check ins. Hmmm. The restaurant had been closed for years, there was no food or beverages available on site, and none within walking distance, it was close to impossible to get a cab, that includes the airport. Due to FEMA workers there were NO rental cars available through any agency. The facility was in a state of dis repair, cracked tiles around pool area, outdoor shower area and pool area scattered with 2 yr old debris, limited chairs for the beach, no umbrellas. A lot could be done with the grounds like raking for instance, cutting up fallen trees and...

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**Date of stay:** January 2019

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5 Helpful votes

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**louievull** wrote a review Jan 2019  
Louisville1 contribution3 helpful votes

### In need of repair

I own a time share at Chenay Bay for many years. 2018 is as bad as I have ever seen it. The pool was un usable. The paddle board rental guy was out of town. Bar and restaurant was closed. They needed to do general maintenance. They told me they are still renting to FEMA workers and making money from them, so I suppose they don't care about vacationers.

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**Date of stay:** December 2018

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2 Helpful votes

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**Stacy** wrote a review Jan 2019  
Tucson, Arizona8 contributions4 helpful votes

### Quiet Beach getaway

This resort is in a quieter part of the island and also a part where we felt completely safe. We were ready for some quiet time on the beach. Also, this beach was one of the prettier ones we went to while on the island. We were disappointed that the free water activities (kayak & snorkel equipment) shown on the RCI website were not available, nor would they have been free, the guy who rents them was out of town. Also, the restaurant is closed, but we knew that ahead of time. Plenty of good places to eat nearby. We recommend Buccaneer's and Blue Water Terrace for dinner and Deep End Café for the \$10 breakfast. Go to Christened and have a nice lunch and shop at the Purple Iguana, they have all you need. We highly recommend going on the tour of the Cruzan Rum Factory. ...

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**Date of stay:** December 2018

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1 Helpful vote

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**RedSoxFan1984** wrote a review Jan 2019  
South Hamilton, Massachusetts14 contributions7 helpful votes

### Potential but missed the mark.

I wanted to love the Chenay Bay Resort, but a few crucial details made it miss the mark. The good: beautiful grounds and the cabins are very nice. The bad: - the restaurant was closed. There was nothing on the website mentioning this, nor did they tell us at check in. Not knowing

this til we arrive presented some frustration. We did not have a rental car and the closest restaurant was a 15 minute walk. Taxis also aren't the cheapest so it presented and added expense. - no water sport rentals. The website advertised snorkel, paddleboard and kayak rentals, however apparently the person who runs that was on vacation and they didnt have anyone to fill in. Again, another added frustration. - severe lack of pool chairs. Literally there were 4 chairs around the pool. When we...

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2 Helpful votes

**Helpful**

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**Kathy F** wrote a review Jan 2019

11 contributions10 helpful votes

**In serious need of repair.**

The resort is not really a resort. It is a collection of little cottages set with an ocean view. The cottages are in need of repair. The bed we had was awful. You just sunk to the center. There are no amenities whatsoever. The staff was rude and did absolutely nothing to make our stay better. We asked for some washcloths on a Tuesday and we never received them. There are no activities. The pool is dirty and is disrepair. There are no beach chairs for laying out. There are sand chairs, but no umbrellas. The beach is nice, but the water is not really good for swimming. The floor of the ocean in this area is covered with plants and weeds. If you don't mind that, I guess you could swim. We used this place as a base for other activities. Loved the island itself, but...

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2 Helpful votes

**Helpful**

**Share**



**allimrusso** wrote a review Jan 2019

Brooklyn, New York24 contributions35 helpful votes

**Feel like a really depressed resort that use to be really great!**

We checked into Chenay Bay around 6 PM - no one was there to check us in which is fine! They left our room unlock so just went into our room - finding our Cabin was pretty hard at night. Restaurant and bar were closed - which is not advertised. They were doing work on the bar area - literally, construction machines going during the day while we were trying to relax at the beach. We had to walk over broken tile left on the sidewalk next to the pool area to get to the beach - which was never cleaned up for the length of our stay. Beach - The beach doesn't have nice lounge chairs like pictured on the website. They were plastic Adirondack chairs with a few anti-gravity loungers mixed in - really felt thrown together and mismatched. Pool - The pool had LITERALLY four chairs and...

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**Date of stay:** December 2018